E04 Error – Sealer Film Eye-Mark Sensor Error

1) First, make sure that your sealer film is going in the correct direction. The roll of film should be turning left (counter-clockwise).

* The machine below has the film installed wrong and has the E04 error:
2) Next, align the black rectangular “eye-mark” with the sensor on the right side of the machine.

3) The light should be green and the red light should be off when the sensor detects the eye-mark

*If the red light is on, this means the sensor is too strong. You can use the included tool below to adjust the sensor or a small Phillips head screwdriver.

Included Adjustment Tool:
4) Only the green light should be on when the sensor is over the black eye-mark.

Both lights should be on when the sensor doesn’t detect anything.